

LED Product Warranty

SUBJECT TO CHANGE WITHOUT NOTICE

Limited Warranty

Bounce LED is dedicated to providing products that are free from defects and offer years of trouble-free operation. Our production facilities adhere to strict quality assurance standards, and our products undergo extensive design and testing processes to ensure the highest quality.

Bounce LED products are warranted to meet the performance criteria specified in the written data sheets and specifications. They are guaranteed to be free from defects in materials and workmanship for the stated warranty period. In the event that any LED products fail to meet the specified performance during the warranty period, Bounce LED will replace all defective products according to the terms and conditions.

To maintain warranty coverage, modules must be installed using qualified constant voltage SMPS (Switch Mode Power Supply) with an international certificate.

Terms & Conditions

This warranty applies to reasonable indoor or outdoor usage in architectural and/or signage applications for image identification, provided that the products are installed and used in accordance with Bounce LED's instructions. Normal operating conditions refer to 8-12 hours of daily, 7-day-per-week, continuous use in typical outdoor heat and humidity, as stated in our product specifications.

All LED systems experience some level of light degradation over their lifespan. Bounce LED designs its LED systems to minimize this degradation, considering it a normal characteristic of LED technology.

This warranty is valid when Bounce LED's LED products are correctly installed and wired in compliance with all instructions, building codes, and the latest safety regulations set forth by domestic and international safety agencies.

Any misuse of the products outside the conditions stated in Bounce LED's written data sheets and instructions, including the use of third-party dimming, flashing, or other effect devices, exposure to extreme environmental conditions, or any unintended usage, will void this warranty.

Limitation of Liability

Bounce LED is committed to producing high-quality lighting products. Returning defective products helps us monitor and enhance product quality. Repair or replacement of the product is the sole available remedy.

Under no circumstances shall Bounce LED be liable for any incidental or consequential loss or damage arising from, or related to, any product defects or non-performance. No warranty of merchantability or fitness for a particular purpose is implied or expressed.

Moreover, Bounce LED will not be responsible for any additional costs, including installation or field support labor, or loss of profits, income, or revenue. Additionally, any drawings, layouts, quotations, or other communications regarding suggested product types or estimated usage should be treated as references only.

Bounce LED will not be accountable for minimum illumination levels or other performance criteria not specified in Bounce LED's written data sheets and instructions.

Bounce LED reserves the right to test and examine all products returned under this warranty to assess proper usage, determine the cause of failure, and make a judgment on whether the products are defective and covered by this warranty.