

# Standard Limited Warranty

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## Terms and Conditions

This Standard Limited Warranty (The "Limited Warranty") gives you specific legal rights, and you may also have other rights, which vary from state to state.

The Limited Warranty can also be found online at [www.principalsloan.com/warranty](http://www.principalsloan.com/warranty), and in the documentation we provide with the product.

We warrant that during the warranty period, the product will be free from defects in materials and workmanship for a period defined hereunder.

Except for the warranty set forth herein, seller makes no warranty whatsoever with respect to its products, including and (A) warranty of merchantability or (B) warrant of fitness for a particular purpose; whether express or implied by law, course of dealing, course of performance, usage of trade or otherwise.

Some states do not allow limitations with regard to implied warranties, so the above limitation may not apply to you.

Our responsibility for defective goods is limited to repair or replacement as described below in this warranty statement.

## What does this warranty cover?

This limited warranty covers defects in materials and workmanship of the Products (the "Product Warranty") and limited labor (the "Labor Warranty") for the Warranty Period as defined below. We will repair or replace Products that fail during normal use during the applicable coverage period due to a manufacturing defect in factory-supplied materials or factory workmanship and a specified amount of the labor costs as indicated herein.

## What does this warranty not cover?

This Limited Warranty does not cover any damage due to: (a) transportation; (b) storage; (c) improper installation or use outside of the Products' intended applications and stated purposes as outlined in the Product data sheets and installation instructions; (d) failure to follow the Product instructions or to perform any preventive maintenance; (e) modifications; (f) unauthorized repair; (g) normal wear and tear; (h) excessive temperatures or other exposures outside the range of the Products' rated limits or (h) external causes such as accidents, abuse, or other actions or events beyond our reasonable control to include acts of God, power surges, and vandalism. Additionally, the use of non-approved third-party power supplies, components, or controls in conjunction with products will automatically void this Limited Warranty.

## What is the period of coverage?

The Limited Warranty starts (the "Effective Date") on the date of installation (the "Installation Date") or the manufacturing date code of the Product (the "Manufacture Date") as provided below. Upon installation of the Product, you must fill out the Warranty Registration Form located on our website and return it to us within thirty (30) days of Product installation for the Installation Date to be the Effective Date of this Limited Warranty. If you do not submit a Warranty Registration Form within 30 days of installation, the Effective Date will be the Manufacture Date. This Limited Product Warranty begins on the Effective Date. It lasts for the applicable time on the attached schedule, not to exceed ten (10) years for LED products and five (5) years for power supplies. The Limited Labor Warranty starts on the Effective Date and lasts for the applicable time on the attached schedule not to exceed five (5) years (the "Warranty Period"). The Warranty Period is not extended if we repair or replace the product. Discontinued products not stated on the attached schedule are not covered by this Limited Warranty and are provided AS IS. We may change the availability of this Limited Warranty at our discretion, but any changes will not be retroactive.

## What are your remedies under this warranty?

We will determine whether a Product is defective with reasonable discretion with consideration given to the Product's overall performance. With respect to any defective Product during the Warranty Period, we will, in our sole discretion, repair or replace such Product (or the defective part) free of charge. The limited Labor Warranty covers up to \$500 maximum for LED products per location and \$100 maximum for power supplies per location. Any Labor Warranty in excess of these amounts must be made by formal request and approved by our Customer Service Department/Warranty Division.